



Quest for Better Association Management

Objectives
March 17, 2021

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- Cost Savings
- Continuity of Operations
- Better Owner Experience
- Useful Association Records
- Better Project Management
- Better Board Experience

Cost Savings

- Lower Contract Pricing
- More Productive Maintenance Staff
- Competitive Insurance Rates
- Reduction in Legal Expenses
- Proactive Cost Saving Suggestions

Continuity of Operations

- 12 Months a Year
- From One Board to the Next
- As Employees Change
- As Key People Leave

Better Owner Experience

- Consistent Policy Enforcement
- Timely Issue Resolution
- 24/7 Emergency Response
- Fair & Unbiased Owner Treatment
- Better Communication
- Easy Access to Owners' Own Records

Useful Association Records

- Records of:
 - Owners/Renters
 - Buildings, Grounds, Landscape
 - Equipment
- Accessible for:
 - Communications (addresses, emails, phones)
 - Planning Long Term Needs
 - Tracking Warranties
 - Project Planning

Better Project Management

- Accountability for Projects
- Quality Contractors
- Timely Project Status
- Timely Completion

Better Board Experience

- Well defined Board Roles & Responsibilities
- Reduction in Board Effort
- Buffer for Enforcing our Documents
- Reduction in Personnel Issues
- Keeping up with changes in Florida laws
- Minimize Board Legal Liability